### ASHTABULA COUNTY BOARD OF DEVELOPMENTAL DISABILITIES

Adopted	by the	Board:	<u>05/09/2024</u>

Toni Scurpa	
Superintendent	

#### LOSS OF MEDICAID

#### **Purpose:**

The purpose of this policy is to ensure that the Ashtabula County Board maximizes the flow of federal tax dollars back to the citizens of Ashtabula County by maintaining Medicaid eligibility for individuals enrolled in Medicaid waiver programs.

Persons enrolled in Medicaid waiver programs and/or their authorized representative must understand that continued receipt of waiver services is contingent upon maintaining Medicaid eligibility. Failure to maintain Medicaid eligibility will result in the loss of the Medicaid (federal) share.

If the person loses Medicaid eligibility but still wants/needs services and supports, one of the following will apply: the person will be required to pay the Medicaid (federal) share of the total cost of the requested services and supports, or the person can receive services and supports equivalent to what can be provided for the cost of the non-federal share. If a person loses Medicaid, the Board will not pay more than its non-federal match for services and supports other than for services that ensure the person's health and safety.

The Board Service & Support Administrator will assist the person and/or the authorized representative to resolve the potential loss of Medicaid and/or the loss of Medicaid. The Ashtabula County Board of Developmental Disabilities Procedure 3705A Potential Loss of Medicaid will be followed with regard to addressing the potential loss or loss of Medicaid.

#### PROCEDURE 3705A

# ASHTABULA COUNTY BOARD OF DEVELOPMENTAL DISABILITIES POTENTIAL LOSS OF MEDICAID PROCEDURE (PLOM)

### **Purpose:**

The intent is to set forth a means by which the team, including people served, Authorized Representative, guardians, providers, and the County Board, can track and monitor the eligibility and renewal process for individuals who receive notification for a Potential Loss of Medicaid to ensure that people served do not lose Medicaid benefits.

- 1. The Medicaid Manager will receive notification from the Ashtabula County Job and Family Services (JFS) office to notify ACBDD of the individuals who have upcoming Medicaid redeterminations and/or are at risk for potential loss of Medicaid benefits.
- 2. All names of individuals who are at risk of losing their Medicaid will be added to the Medicaid tracker spreadsheet by the Medicaid Manager.
- 3. The Medicaid Manager will forward the JFS notification on to the SSAs, the SSA Manager, and the SSA Director.
- 4. Within 1-2 business days of the receipt of the PLOM notification, the SSA will reach out to the individual and/or the Authorized Representative and the family, the guardian, and the provider to discuss the PLOM notification. At this time, the team will discuss the steps that need to be taken to resolve the concerns with the loss of Medicaid.
- 5. Within five (5) days of the receipt of the notification and following the contact with the team, the SSA will follow up via email with the Medicaid Manager to provide updates on the case. If the Medicaid Manager does not receive this update, the SSA Manager and/or SSA Director will be notified that no follow-up has been completed.
- 6. Between 5-7 business days following the receipt of the PLOM notification, ACBDD will send out a form letter to advise the team that the County Board is aware that there is the potential of Medicaid to be lost. This letter will identify the impact that the loss of Medicaid will have on the individual and the services that they are receiving. This letter will be mailed to the individual and all of the following that apply: family, guardian provider and Authorized Representative.
- 7. At ten (10) days following the receipt of the notification of PLOM, if the County Board is aware that there is still the potential of Medicaid to be lost, ACBDD will send out a second form letter. This letter will identify that the board's policy stipulates that only the obligated match portion for any services provided after Medicaid is lost will be covered.

This letter will be mailed to the individual and all of the following that apply: family, guardian, provider, and Authorized Representative payee. The SSA will follow up with the team to ensure that the PLOM letter was received by all members of the team. The SSA will also request an update of the progress of resolving the concerns related to the PLOM notification.

- 8. The SSA will continue to communicate and provide support to the team to ensure that the individual's Medicaid benefits can be reestablished and no lapse in benefits occurs.
- 9. SSA will ensure that TCM documentation has been completed for each communication that occurs with the team throughout this process. The SSA will also ensure that the TCM documentation clearly defines all actions that were/are to be taken to ensure the individual's Medicaid benefits remain in good standing.

Adopted: 04/05/2024



### Ashtabula County Board of Developmental Disabilities

Enriching, empowering, and connecting people with their community

**TO:** (Authorized Representative)

RE: Medicaid Coverage

#### DATE

It has come to the Board's attention that **Jane Doe** is currently undergoing the redetermination process through Job & Family Services. It is imperative that the team, and more specifically the authorized representative, ensures that all requested paperwork is submitted promptly. Failure to do so may result in a loss of Medicaid coverage, which could lead to a loss of waiver services for **Jane Doe**. A loss of services would mean that **Jane Doe** would have no funding to receive services authorized in their ISP, such as day programming, transportation, or Homemaker Personal Care (HPC) services (**insert the provider name for each service**). We want to emphasize the importance of submitting the necessary documents for the redetermination process to avoid any disruptions in eligibility or services.

Thank you for looking into this matter,

(Name of SSA)
Service and Support Administrator

cc:

(Individual/Gaudian) (Provider) (Payee)

2505 South Ridge Road East Ashtabula, Ohio 44004 www.ashtabuladd.org

Board Office: 440-335-1587 Fax: 440-224-0678



### Ashtabula County Board of Developmental Disabilities

Enriching, empowering, and connecting people with their community

TO: "Authorized Representative"

RE: Medicaid Coverage

#### **DATE**

It has come to the attention of the Ashtabula County Board of Developmental Disabilities that **Jane Doe** is currently undergoing the redetermination process through Job & Family Services regarding their Medicaid benefits. Job and Family Services requires additional documents to complete this process. It's crucial to provide all updated documentation and information during the redetermination process to avoid any disruptions in eligibility or services. We are reaching out to ensure you have received the notification, understand the process, and confirm that you are in the process of submitting the required documents.

Each year, people who receive Medicaid waiver services through the Ashtabula County Board of Developmental Disabilities, go through the redetermination process to assess ongoing eligibility. These redeterminations are essential to ensure that waiver services are appropriately allocated and that individuals continue to meet the eligibility criteria. During the redetermination process, Job and Family Services will review the individual's current circumstances, including medical needs, financial situation, and any changes in the individual's disability status.

It is imperative that the team, and more specifically the authorized representative, ensures that all requested paperwork is submitted promptly. Failure to do so may result in a loss of Medicaid coverage, which could lead to a loss of waiver services for **Jane Doe**. A loss of services would mean that **Jane Doe** would no longer have funding to receive services authorized in their ISP such as day programming, transportation, or Homemaker Personal Care (HPC) services (insert the provider name for each service).

If the required documentation is not submitted and Medicaid benefits are lost, it's important to understand that the Board's policy stipulates that only the obligated match portion for any services provided after Medicaid is lost will be covered. Therefore, the Board will not be responsible for paying for Waiver services after the date Medicaid is lost. The match percentage is determined by the Federal Government and can be viewed at the Federal Medical Assistance Percentage (FMAP) Rates website.

To prevent any disruptions in eligibility or services, please ensure the required documentation for the Medicaid redetermination process is submitted promptly. We understand that the redetermination process may seem overwhelming, but it's crucial for ensuring continued access to the services **Jane Doe** needs.

If you have any questions or need support with this process or your eligibility for waiver services, please don't hesitate to reach out to \_\_\_\_\_ for assistance.

(Name of Supervisor) (Title) cc: (Individual/Gaudian) (Provider) (Payee)

2505 South Ridge Road East Ashtabula, Ohio 44004 www.ashtabuladd.org

Board Office: 440-335-1587 Fax: 440-224-0678



# Ashtabula County Board of Developmental Disabilities

Provider Meeting May 9, 2024 1:00PM-3:00PM



### **SSA Department**

Jessica Bruckman SSA





# **DSP** of the Month





# **SSA Department**

ACBDD SSA Department-Temporary Restructuring

Interim SSA Department Director: Toni Scurpa

SSA Manager: Lisa Fuller-Grippi

Operations Manager/Interim SSA Manager: Stephanie Chizmadia

SSA Supervisor Assignments will be effective 5/2/2024





### **ISS Department**

### **Burn Prevention**







An overwhelming 85% majority of scald burns occur in the home, compared to 74% for other types of burns. 3 In children < 5 years of age, the in-home injury rate increases to 95%. Scald burns (from hot water, other liquids, and steam) comprise 35% of overall burn injuries admitted to U.S. burn centers. -American Burn Association



# Medicaid Manager

### Potential Medicaid Loss and Team Responsibilities

- Medicaid renewal and Medicaid Loss Notifications are sent to the CB
- Internal Procedure to be developed to address and prevent Medicaid loss
- Meeting with ODJFS to establish a relationship
- Work together with ODJFS to get verifications needed
- SSA Training on follow up and procedures
- Medicaid Loss can impact the services an individual receives
- Medicaid Loss can also affect provider reimbursement





# **OOD Presentation**

Presenter: Dustin Schwab Works4Me Project Director



**July 2024 Waiver Service Rate Automation** 

- May 3- 6<sup>th</sup> Rate automation occurred for all counties
- MSS was down during this time
- Providers should receive emails regarding the updates (if authorized on the PAWS)

If you have any issues concerns or questions please reach out to MSSSupport@dodd.ohio .gov





### Monthly Reminder Emails!

 The Ohio Department of Medicaid is required by federal and state statutes to administer and monitor the integrity of its program. Central to that effort is working with Medicaid providers to ensure all reporting and administrative requirements are met.

Scheduled 2024 SSMD Report Batch/Terminations Last Saturday Monthly	Scheduled 2024 Monthly Email Reminder 9 days before report/terms Releasing on Thursday
April 27	April 23
May 25	May 16
June 29	June 20
July 27	July 18
August 31	August 22
September 28	September 19
October 26	October 17
November 30	November 21
December 28	December 19





### Early-Bird Special through June 21st: \$699 per participant\*

**July 30 - Aug 1 2024** 9 a.m. Tuesday - 4 p.m. Thursday Embassy Suites - Columbus 2700 Corporate Exchange Dr Columbus, Ohio 43231

**Leadership LAUNCHpad** is a unique retreat, immersing each participant in a **leadership**-themed environment shared with like-minded people. Every retreat is its own universe, separate from "the outside world," and participants are empowered to concentrate on personal development, exercise networking skills, and re-enter the day-to-day with a clearer sense of their **leadership** identities.

Leadership LAUNCHpad is open to everyone, including DSPs, Frontline Supervisors, Program Directors, QIDDPs, Executive Directors, and staff from County Board and state departments of developmental disabilities. OADSP's diverse community gives those who register and attend the opportunity to interact with and learn from a wide variety of people.

Now available - Leadership LAUNCHpad scholarship opportunity, provided by the HCBS ARPA Workforce Grant Project. Eligible individuals include both agency provider employees and independent providers working in Direct Support Professional and/or Frontline Supervisory roles. Applicants must be providing HCBS services in Ohio.



Ohio EVVV Visit Verification and Alternate Certification Documents Update

Effective July 1, 2024

This is important if you are using an alternate EVV provider to record your visits.

- •Providers MUST comply with the following documents:
- Technical Specifications through June 30, 2024
- Proposed Technical Specifications in Production effective July 1, 2024
- Alternate EVV Business Rules, effective July 1, 2024
- Alternate EVV System Checklist, effective July 1, 2024

REMINDER- EVV should be being used at all times to record visits. The data collected is used during audits and eventually can effect your ability to receive accurate reimbursement.



## **RESOURCE** Fair



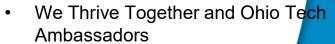
June 13, 2024 Ashtabula Towne Square Mall

- 11:00AM- 3:00PM
- 3:00PM-4:00PM Vendor Social
- 4:00PM-6:00PM



- Rest Assured
- Threshold Residential Services
- Family Pride of NEO
- Friendship Clubhouse
- Molina Healthcare
- Lake Area Recovery Center





- Willing Hands
- Viaquest
- Achieving Dreams
- ActiveDay
- Greenelight Workforce
- CLW
- A Lasting Impression



### **Compensation Survey**

### What?

- Determines how provider agencies use the Medicaid service rate increases to support the direct care workforce.
- This is a tool that helps communicate your stories regarding the DSP workforce to Public and Legislative bodies.

### Why?

- House Bill 33 appropriated \$1.5 Billion dollars to increase DSP wage.
- As a result of this increase there is now a requirement to report annual direct care worker wages to the Ohio General Assembly, the Governor, and the Joint Medicaid Oversite Committee.

### Timeline?

- April 15, 2024 Survey window will open (You will receive an email with a link)
- June 30, 2024 Surveys are due
- December/2024- Report will be released



# Upcoming Training

- ❖ MUI Referesher Training- May 14, 2024
- ❖ Initial Medication Certification Category 1— June 3 &4, 2024 (FULL)
- ❖ Initial Provider Training- June 12, 2024
- Annual Provider Training- July 30, 2024
- CPR/First Aid Blended Learning June 10, 2024
- ❖ Initial Medication Administration Category 2 & 3- June 24, 2024
- ❖ Renewal Medication Certification Category 1, 2 & 3 June 25, 2024
- Nonviolent Crisis Intervention® (NCI™) July 30, 2024 Autism Spectrum Disorder



All classes listed above are open for registration on the Ashtabula County Board of Developmental Disabilities website under the Provider support tab. <a href="https://www.ashtabuladd.org/">https://www.ashtabuladd.org/</a>

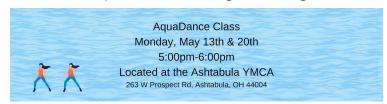








https://wethrivetogether.org/





Community Inclusion activities



# **And So Much More!**

Ashtabula County

AKTION CLUB

When: Meetings are held the 3rd Tuesday of each month from 6:00pm-8:00pm

Where: Ashtabula County Board of DD (2505 South Ridge Road East Kingsville, OH 44004)

Ashtabula County

People First of Ohio

When: Meetings are held the 3rd Friday of each month from 5:00pm-6:30pm

Where: Vitality Supported Living 471 Madison Street Conneaut, OH (Parking lot and door on Route 20)













# Thank You! Next Provider Meeting July 11, 2024







Resource Fair ~June 13, 2024







# Today's Agenda

- What is Works4Me?
- What is Competitive Integrated Employment?
- •How can you get involved?
- Next steps



# What is Works4Me?

- Works4Me seeks to build on the work of Employment First by
  - Reaching people still in 14(c) facilities
  - Supporting people in or contemplating subminimum wage employment to explore competitive integrated employment

# What is Competitive Integrated Employment?

Location where people with and without disabilities work

People with and without disabilities are paid the same wages (at or above minimum wage

**Everyone has the same opportunities for advancement** 

People with and without disabilities receive the same benefits

# Who?

People who are currently working subminimum wage at a 14(c) or are thinking about subminimum wage for the first time that have:

- Multiple barriers to employment
- Time and comfort in the 14(c)
- Family concerns / reluctance about CIE



# Thinking about Subminimum Wage Employment

- Recent graduates/others who are considering attending a facility that pays below minimum wage
- People who make minimum wage working in a facility that holds a 14(c) certificate



# How?

Works4Me offers person-centered planning and enhanced services that **extend earlier** in the discovery process and **later into the employment stage** 

- creates new services
- re-envisions some EF services
- offers existing OOD and EF services
- follows recommendations of local steering committee



# **Steering Committees**

Guide Works4Me in each area of Ohio. Committees meet monthly to collaborate on:

- Recruitment strategies and plans
- Processes for working with local employers
- Ways to further support Works4Me participants
- Curricula to support participants in Works4Me program

# New with Works4Me

\*\*OOD Services that existed prior to Works4Me (job development, job coaching, etc.) remain available to Works4Me participants\*\*

### **New Services**

#### **Work Skills**

- New service that can be 1:1 or in groups of 1:4
- Prepare for the independence and social aspects of CIE

### **Family Engagement**

- Mentor families and individuals
- Outreach

### **Peer Mentoring**

Peers provide guidance and facilitate discussions

### **Outreach Funds**



### **Re-Imagined Services**

### OOD Caseload Assistant Dedicated to Works4Me

Individualized career counseling discussions

### **Rotating Internships and Job Shadowing**

- Help participants shadow 5+ jobs at local employers
- Develop paid internship opportunities in preferred jobs

### Work Incentives Consultants Dedicated to Works4Me

- Benefits Analysis
- Before and after employment

### **Provider Incentives for Serving Works4Me Participants**

• Premium payment when Works4Me participant finds a job



https://www.youtube.com/watch?v=abC1KMpHaRU

# Employment is one part of a much bigger picture of a person's life

















# How can you get involved?

- Providers:
  - Reach out to <a href="mailto:dustin.schwab@ood.ohio.gov">dustin.schwab@ood.ohio.gov</a>
  - Contract for services
  - Apply for Outreach Funds
- County Board:
  - Participate in steering committees
  - Help refer potential participants
- Future contracts



# Questions??





Believe a planning process is the building block for success

Say "yes" so the person has free movement to employment

Believe the person can work

Believe a business would hire the person

# **Employment**

Believe the person can get a job

Believe you can help the person get a job Believe you can build the supports for success

# Contact

- Dustin Schwab
- Dustin.schwab@ood.ohio.gov



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